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Independent Health Care Service

Home Care Packages

We welcome enquiries regarding our services that may be purchased on a private basis, or as a “top-up” to packaged care services or through a brokered arrangement with other providers. Please phone us to discuss options and your ideas for innovative supports.

Private services include:

- Community Nursing
- Domestic Assistance
- Personal Care Assistance
- Dementia Support
- Palliative Care
- Home Maintenance
- Gardening
- Respite Services
- Social Support
- Assistance to Appointments
- Medication Assistance
- Shopping Assistance
- Case Management

Please phone us or visit our website for further information, including our current Schedule of Fees.



WHAT WE OFFER

Welcome to Independent Health Care Service (IHCS). IHCS is an approved provider of Home Care Packages funded by the Australian Government. We can provide you with quality care in your own home, giving you the assistance you require in a considerate, safe and timely manner.

Home Care Packages are delivered on a Consumer Directed Care basis, which means that you are at the centre of all decisions related to your care and support. IHCS deliver services in a flexible manner to meet your needs and remain safely in your own home.

Our staff will coordinate the package based on your assessed care needs and goals and ensure you are fully involved in the planning and provision of your services. Your care needs are set out in your "My Aged Care" support plan and services will be delivered based on your individual budget and scope of the program.

Income Tested Fees

Some clients may need to pay an "income tested fee". This fee is determined following an assessment of income by the Department of Human Services.



Important Contacts:

www.myagedcare.gov.au

Aged Care Quality & Safety
Commission

1800 951 822

Advocacy Tasmania

1800 005 131

Tasmania Elder Abuse Helpline

1800 441 169

Consumer Directed Care

Consumer Directed Care is designed to give you control over how your package is delivered, the type of services you have, when you have the service and who delivers the service. An individual budget is prepared to assist you in managing the package funds to best suit your needs. This is a transparent process that shows you how much you have to spend and how much services will cost. You can also receive monthly statements outlining the package income and expenditure.

Accessing a Home Care Package

To access a funded home care package, you must firstly be assessed by the Aged Care Assessment Team (ACAT), who will determine what level of service best meets your needs. An assessment by the ACAT can be arranged through the My Aged Care website.
www.myagedcare.gov.au