

Meeting Your Needs

At Independent Health Care Service we offer a range of in-home services to our seniors and people living with a disability throughout Hobart and its surrounds, as well as the Launceston area. Our diverse, multi-skilled personnel include Community Nurses, Home Care Assistants and Service Coordinators, working together with you to provide services tailored to support your life at home.

Personalised Service
Individual Support and Care



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Independent Health Care Service

Schedule of Fees

Schedule of Fees September 2024

Home Care Assistant Hourly Rates				
Monday - Friday		Saturday	Sunday	Public Holiday
6am - 8pm	8pm - 6am			
\$72.00	\$76.00	\$90.00	\$110.00	\$134.00

Home and Garden Maintenance		Travel	
Monday - Friday	\$76.00	Per Kilometre	\$1.10

Sleepover Rates			
Sunday - Thursday	Friday	Saturday	Public Holiday
\$440.00	\$510.00	\$610.00	\$730.00

Community Nursing				
	Monday - Friday	Saturday	Sunday	Public Holiday
Standard	\$62.00	\$84.00	\$98.00	\$108.00
Long	\$90.00	\$124.00	\$150.00	\$156.00
Hourly	\$120.00	\$160.00	\$190.00	\$200.00

All fees are GST exclusive

Descriptions

NDIS Participants - Plan Managed

Different fees apply to Plan Managed NDIS Participants. IHCS applies fees consistent with the NDIS Pricing Arrangements and Price Limits as amended from time to time. Current pricing arrangements can be accessed at: <https://www.ndis.gov.au/providers/pricing-arrangements>

Sleepover

A sleepover is a 12 hour shift that includes 4 hours of active service and an 8 hour sleep period. If the Home Care Assistant is required to attend to the client's needs for greater than one hour during the sleep period then an additional disturbance fee of \$90.00 per hour (\$105.00 on Public Holidays) will be applied.

Community Nursing Visits

A **standard** visit may take up to 25 minutes in duration. Most nursing procedures can be completed in this period of time. A **long** visit may take up to 45 minutes to complete. Visits that exceed 45 minutes are provided at the hourly rates listed. Outside of normal business hours, penalty rates apply for visits and short notice requests for nurses may incur a minimal fee of 4 hours at the relevant hourly rate. IHCS will advise you if this is the case prior to confirming the requested service.

Cancellation Policy

IHCS would appreciate 24 hours' notice of a cancellation, however, where this is not possible cancellations may be made up until 4pm the day prior without incurring a cancellation fee.

Cancellations following this time will be charged at full cost. Cancellation fees may be waived in exceptional circumstances.