



Independent Health Care Service

Support at Home Program

Schedule of fees - Effective November 1, 2025

From the 1st of November 2025, the new Support at Home program replaces the Home Care Packages Program, bringing more choice, better access, and a fairer system to help you stay living independently at home longer.

Clinical Supports

Fully funded by the Government, these services include nursing, physiotherapy, occupational therapy, and other allied health supports.

1. Nursing Care

Service Name	Unit	Weekday (6am-8pm)	Weekday (8pm-6am)	Saturday	Sunday	Public Holiday
Registered Nurse - RN	Hour	\$160	\$230	\$300	\$355	\$410
Enrolled Nurse - EN	Hour	\$160	\$230	\$300	\$355	\$410

2. Allied Health and Other Therapeutic Services

Service Name	Unit	Weekday (6am-8pm)	Weekday (8pm-6am)	Saturday	Sunday	Public Holiday
Exercise Physiologist	Hour	\$150	---	---	---	---
Occupational Therapy	Hour	\$200	---	---	---	---
Physiotherapist	Hour	\$200	---	---	---	---
Podiatrist	Hour	\$150	---	---	---	---
Speech pathologist	Hour	\$195	---	---	---	---

3. Care Management

Service Name	Unit	Weekday (6am-8pm)	Weekday (8pm-6am)	Saturday	Sunday	Public Holiday
Care Management	Hour	\$150	---	---	---	---

Independence Supports

Help with personal daily tasks like showering, dressing, mobility, and meal preparation. (Client contributions may apply.)

1. Personal Care



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(Continued from previous page: Independence Supports)

Service Name	Unit	Weekday (6am-8pm)	Weekday (8pm-6am)	Saturday	Sunday	Public Holiday
Assistance with self-care and activities of daily living	Hour	\$90	\$105	\$125	\$160	\$190
Assistance with self-administration of medication	Hour	\$90	\$110	\$130	\$165	\$195
Continence Management (non-clinical)	Hour	\$90	\$105	\$125	\$160	\$190

2. Social Support and Community Engagement

Service Name	Unit	Weekday (6am-8pm)	Weekday (8pm-6am)	Saturday	Sunday	Public Holiday
Individual Social Support including Accompanied Activities	Hour	\$90	\$105	\$125	\$160	\$190
Accompanied Activities	Hour	\$90	\$105	\$125	\$160	\$190
Digital education and support	Hour	\$90	---	---	---	---

3. Therapeutic Service for Independent Living

Service Name	Unit	Weekday (6am-8pm)	Weekday (8pm-6am)	Saturday	Sunday	Public Holiday
Remedial masseuse	Hour	\$140	---	---	---	---
Osteopath	Hour	\$160	---	---	---	---

4. Respite Care

Service Name	Unit	Weekday (6am-8pm)	Weekday (8pm-6am)	Saturday	Sunday	Public Holiday
Respite Care	Hour	\$90	---	---	---	---

5. Transport

Service Name	Unit	Weekday (6am-8pm)	Weekday (8pm-6am)	Saturday	Sunday	Public Holiday
Direct Transport	Hour	\$90	\$90	\$90	\$90	\$90
Indirect Transport	Hour	\$100	\$100	\$100	\$100	\$100



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(Continued from previous page: Everyday Living Supports)

Everyday Living Supports

Assistance with household tasks like cleaning, laundry, gardening, shopping, and transport to appointments. (Client contributions may apply.)

1. Domestic Assistance

Service Name	Unit	Weekday (6am-8pm)	Weekday (8pm-6am)	Saturday	Sunday	Public Holiday
General House Cleaning	Hour	\$90	\$100	\$120	\$155	\$185
Laundry Services	Hour	\$90	\$100	\$120	\$155	\$185
Shopping Assistance	Hour	\$90	\$100	\$120	\$155	\$185

2. Home Maintenance and Repairs

Service Name	Unit	Weekday (6am-8pm)	Weekday (8pm-6am)	Saturday	Sunday	Public Holiday
Gardening	Hour	\$95	---	---	---	---
Assistance with home maintenance and repairs	Hour	\$95	---	---	---	---
Consumable expenses *	Item	See note below	---	---	---	---

3. Meal Delivery

Service Name	Unit	Weekday (6am-8pm)	Weekday (8pm-6am)	Saturday	Sunday	Public Holiday
Meal Delivery	Item	\$15	---	---	---	---

4. Meal Preparation

Service Name	Unit	Weekday (6am-8pm)	Weekday (8pm-6am)	Saturday	Sunday	Public Holiday
Meal Preparation	Hour	\$90	\$105	\$125	\$160	\$190



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Important Notes and Terms:

* Consumable Expenses:

For any products or services not explicitly covered in our standard list, including personal items, we ask that you consult with us (IHCS) first. This allows us to assess the item and confirm its eligibility for funding before the service commences or the purchase is made.

Following this consultation, we will provide you with a written agreement. This document will specify whether the requested item or service can be funded from your package. Please be advised that you may be held personally liable for the full cost of any purchases made without this prior written confirmation.

General Terms:

1. Unless explicitly noted otherwise, all quoted prices are exclusive of the GST.
 2. Services billed at an hourly rate incorporate a one-hour minimum charge. This minimum does not apply to Nursing, Allied Health, or Other Therapeutic Services. These specific categories will be charged pro-rata, based on the precise duration of your appointment (e.g., a 30-minute appointment will be billed at 50% of the hourly rate).
 3. A comprehensive breakdown of all service inclusions and exclusions is detailed in the formal written agreement provided to you by us (IHCS).
 4. In our schedule of fees, the "---" symbol indicates that a service is not offered outside of our standard operating hours (Monday - Friday, 6:00 am to 8:00 pm).
 5. The cost of any consumable materials (such as medical supplies) necessary for your service will be itemised and invoiced separately, corresponding to the items used at your premises.
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Independent Health Care Service (IHCS)

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For Our Existing IHCS Clients: If you were approved for an HCP or on the waiting list by September 12, 2024, the "no worse off principle" protects you. You will transition seamlessly with equivalent funding and will not face increased costs due to this reform.

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This schedule of fees is effective from November 1, 2025 and is subject to change. Please contact IHCS for the most current pricing information.

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