



# Independent Health Care Service

## Support at Home

### Price Plan - Effective 1<sup>st</sup> January 2026

## Our Services

### Clinical Supports

Service	Unit	Weekday		Saturday	Sunday	Public Holiday
		6am-8pm	8pm-6am			
Community Nursing	Hour	\$168	\$180	\$216	\$268	\$320
	Short	\$84	\$90	\$108	\$134	\$160
Nursing Assistant	Hour	\$96	\$104	\$124	\$152	\$180
	Short	\$48	\$52	\$62	\$76	\$90
Care Management	Hour	\$152	\$152	\$152	\$152	\$152
Consumables	Item	As per Nurses recommendation/prescription				

### Independence and Everyday Living Supports

Service	Unit	Weekday		Saturday	Sunday	Public Holiday
		6am-8pm	8pm-6am			
Home Care Assistant	Hour	\$90	\$96	\$116	\$140	\$168
Sleepover		Sunday-Thursday		Friday	Saturday	Public Holiday
	Shift	\$564		\$660	\$780	\$924
	Hour	\$47		\$55	\$65	\$77
Assistive Technology & Home Modification	See Assistive Technology and Home Modifications (AT-HM) Scheme (page 3)					
Accompanied Activities	KM	\$1.50 per km unit add on				

### Cancellation Policy

IHCS would appreciate 24 hours' notice of a cancellation, however, where this is not possible cancellations may be made up until 4pm the day prior without incurring a cancellation fee. Cancellations following this time will be charged at full cost. Cancellation fees may be waived in exceptional circumstances.

All prices are GST exclusive



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## Descriptions

### *Community Nursing Visits*

Community Nursing is provided by our Registered and Enrolled Nurses. Most nursing care can be completed during a short visit, which is less than or equal to 30 minutes. The hourly rate applies after this time.

When appropriate our Community Nurses may delegate routine aspects of your clinical care to our Home Care Assistants, who have the necessary competence to meet your needs.

In some circumstances, short notice requests for nurses may incur a minimum fee of 4 hours at the relevant hourly rate. We will advise you if this is the case prior to confirming the requested service.

### *Care Management*

Care Management is an essential feature of your Support at Home services. Together we will create your Care and Services Plan, personalised to best meet your needs. Services provided to you will be co-ordinated, monitored and reviewed in order to support any changes, or adjustments, that may be required.

Care Management is capped at 10% of your Support at Home quarterly budget.

### *Home Care Assistants*

Services they can provide you include:

#### Independence Supports

- Personal Care
- Social Support and Community Engagement
- Respite

#### Everyday Living Supports

- Domestic Assistance
- Meal Preparation
- Home and Garden Maintenance

### *Sleepover*

A sleepover is a 12 hour shift that includes 4 hours of active service and an 8 hour sleep period. If the Home Care Assistant is required to attend to the client's needs for greater than one hour during the sleep period then an additional disturbance fee of \$116 per hour will be applied.

### *Accompanied Activities*

This is when your Home Care Assistant accompanies you on an outing or to an appointment.

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## Associated Providers

Services provided by third party associated providers

Clinical Supports	Unit	Range
• Allied Health and other therapeutic services	Hour	\$80 - \$350
• Nutrition	Item	Prescribed
Independence Supports		
• Therapeutic services for independent living	Hour	\$90 - \$180
• Indirect transport	Trip	
• Assistive technology and home modifications	Item	Final Agreed Price
Everyday Living Supports		
• Meal Delivery	Meal	\$10 - \$25

All prices are GST exclusive

Associated Providers are third party providers we contract to provide care and support services to you. When using an Associated Provider, we charge you their price plus 10% for overhead costs.

## Assistive Technology and Home Modifications (AT-HM) Scheme

### Assistive Technology

Assistive Technology administration costs are capped at 10% of the item\item bundle cost or up to \$500 (whichever is lower).

### Home Modifications

Home modification co-ordination costs are capped at 15% of the quoted cost or up to \$1,500 (whichever is lower).

### Unspent Funds

For assistive technology and home modifications, HCP Commonwealth unspent funds must be used, if available, before AT-HM funding tiers are accessed.

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